VOYC SUPERVISOR SOLUTION
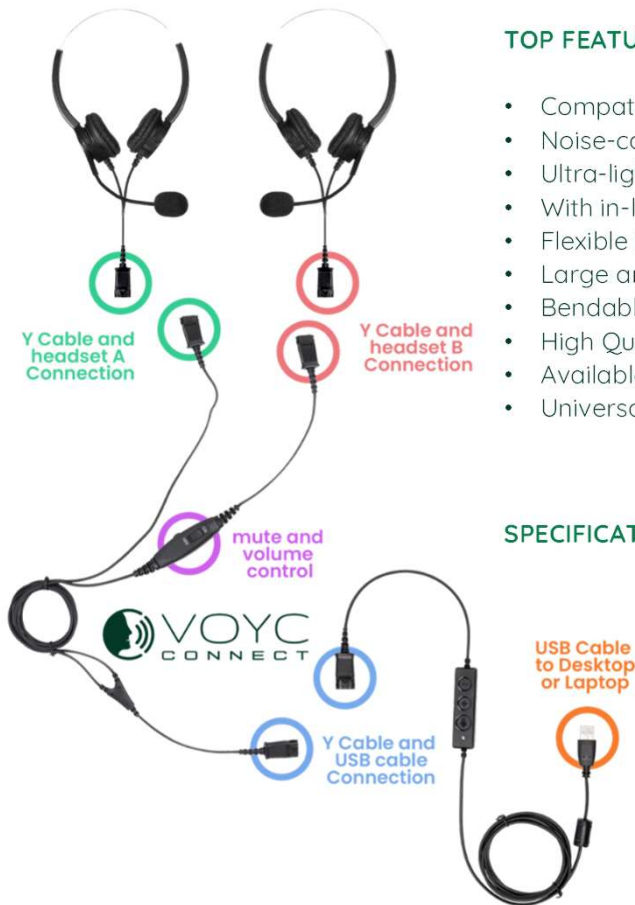
VOYC supervisor solution has two E30D QD headset with Voyc QD Y Cord having mute feature, it is a complete solution to get your supervisor and agent on a training call.

Y Cable and headset A Connection

Y Cable and headset B Connection

mute and volume control

Y Cable and USB cable Connection

USB Cable to Desktop or Laptop

TOP FEATURES

- Compatible with all major Unified Communications platforms
- Noise-cancelling microphone for optimal speech transmission
- Ultra-lightweight headset with comfortable acoustic foam ear pads
- With in-line call control unit to mute, adjust volume
- Flexible headband and bendable boom arm to enhance comfort
- Large and comfortable leatherette ear cushions
- Bendable boom arm ensures optimal microphone position
- High Quality Audio Chipset for multiplatform connectivity
- Available in Quick Disconnect format for easy handling
- Universally Plug-and-Play under USB compatibility

SPECIFICATIONS

Microphone Frequency	100Hz - 10KHz
Microphone Sensitivity	-40dB ± 3dB
Microphone Type	Cardioid Uni-Directional
Speaker Frequency	20Hz - 20KHz
Speaker Sensitivity	115dB ± 5dB @1KHz
Speaker Impedance	32Ω ± 20% @1KHz
Speaker Type	Moving Coil Dynamic

Dual Headset with Y Cable
This complete solution will have two QD connector headset with noise cancelling microphone and bendable boom arm. It will attach with a QD Y cable which have supervisor mute and volume control feature and cable length of approx. 1.5 meters.

Sound quality and echo cancellation
Make every conversation clearer, with noise-isolating earcups and advanced speaker technology that optimizes every word your customer says, even when there's a lot of background noise to contend with.

Agent and supervisor communication
There is inbuilt feature of agent and supervisor communication through the headset, every call can be monitored with clear sound of agent as well as customer at supervisor end without loosing the focus out of the call. For more detail on this feature contact us.

Easy to use solution
It is the easiest and low maintenance solution. It can be used as stand alone headset as well as supervisor solution as per your need, it is plug n play concept and no additional software is required to get it started.

** Y Cable or USB Controller design may vary depending on the solution available.
For more information about the accessories or other Voyc Connect products, please visit our website at **www.voyc.in**