

# VOYC M52DA USB HEADSET

VOYC M52DA USB Headset is designed for softphone environments, with best in class technology that isolate noise and disturbance to acheive customer satisfaction in the contact center.



# **TOP FEATURES**

- Cutting Edge Voice Technology
- Noise cancelling microphone
- Mute and volume control feature
- Light weight and comfortable design
- Flexible headband and bendable boom arm
- Comfortable foam ear cushions
- Impressive voice quality
- Better call control for greater efficiency
- Designed and developed for softphones
- Universally Plug-and-Play under USB compatibility

### **SPECIFICATIONS**

Microphone Frequency	100Hz - 8KHz
Microphone Sensitivity	-32dB ± 3dB
Microphone Type	Cardioid Uni-Directional
Speaker Frequency	100Hz - 10KHz
Speaker Sensitivity	105dB ± 3dB @1KHz
Speaker Impedance	32Ω ± 20% @1KHz
Speaker Type	Moving Coil Dynamic





#### Lightweight and comfortable

Ultra-lightweight, with cleverly designed ear cushions for the perfect fit, M52D stays comfortable, even for long periods. An innovative ear cup relieves pressure while fitting securely on the outer ear, helping you stay relaxed, and focused on your customer.

#### Impressive sound quality

Make every conversation clearer, with noise-isolating earcups and advanced speaker technology that optimizes every word your customer says, even when there's a lot of background noise to contend with.

# **Tough and flexible**

We've stress tested everything from boom arm rotation to impact resistance, making M52D one tough contact center headset ready to face anything a day in a contact center can throw at it, and built to last. And we're so sure of it, that each headset comes with a 2-year warranty.

## Works with everything

With the M52D, it's easier to connect with your customers, as the headset is fully compatible with all leading contact center and Unified Communications (UC) platforms., making for seamless customer interactions across the board.

For more information about the M Series or other Voyc Connect products, please visit our website at www.voyc.in

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